

#IAA19

Arzt?
Da.

Lost &
Found?
On.

IAA
» Driving
tomorrow

IT-
Support?
On.

Pizza-
Service?
Da.

A-Z?
Da.

Ausstellerinformationen *Exhibitor Information*

12.—22. September 2019
Frankfurt am Main

VDA | Verband der
Automobilindustrie

■■■■■
NEW MOBILITY WORLD

@OICA

Information for Exhibitors

IAA 2019 | September 12—22, Frankfurt/Main

Organizer

German Association of the Automotive Industry (VDA)

Behrenstr. 35
10117 Berlin
Germany

T +49 [0] 30 8978 42 - 0
F +49 [0] 30 8978 42 - 600
W www.vda.de

Information for exhibitors, journalists, analysts and visitors
is continuously updated at:

www.iaa.de/en/

Exhibitor Service

+49 [0] 30 8978 42-202 / -209
iaa@vda.de

Editorial deadline: August 29, 2019

The VDA tries to provide up-to-date, correct and complete information in its exhibitor information. Nevertheless, we cannot guarantee for the topicality, correctness and completeness of the information presented.

TIME SCHEDULE

IAA 2019

30.08.	FRIDAY 00.00 h	Start of set-up period
09.09.	MONDAY 18.00 h	End of set-up period
10. & 11.09.	TUESDAY & WEDNESDAY 08.00 – 18.00 h	Press days
11.—13.09.	WEDNESDAY—FRIDAY	<u>IAA Conference</u>
12. & 13.09.	THURSDAY & FRIDAY 09.00 –19.00 h	Trade visitor days
12.09. — 22.09.	THURSDAY 09.00 –19.00 h SUNDAY	Public days
20.09.	FRIDAY 11.00 – 21.00 h	NEW: After Work Day
22.09.	SUNDAY 19.00 h	Start of dismantling period
27.09.	FRIDAY 24.00 h	End of dismantling period
12.09.	THURSDAY 10.00 h	IAA Opening (by personal invitation)

A/B

Accente Gastronomie Service GmbH

Tel.: +49 [0] 69 75 60 2 – 0

Fax: +49 [0] 69 74 98 21

E-Mail: info@accenteservices.com

www.accenteservices.com

Accommodation service

→ Shop for Exhibitor Services

Tourismus+Congress GmbH

Kaiserstraße 56

60329 Frankfurt am Main

Tel.: +49 [0] 69 212 – 30808

Fax: +49 [0] 69 212 – 40512

E-Mail: info@infofrankfurt.de

www.frankfurt-tourismus.de

Advance ticket sales

Online ticket orders at www.iaa.de/en/ or E-Mail: iaa-tickets@vda.de

Tel.: +49 [0] 30 89 78 42 – 520

Airlines

Information available at every info counter or Tel.: +49 [0] 69 75 75 – 0

Airport

→ Frankfurt Airport

ATM

→ Cash machines

Aviation service

Heli Transair GmbH

Flugplatz

63329 Egelsbach

Tel.: +49 [0] 61 03 94 15 0

Fax: +49 [0] 61 03 94 15 55

E-Mail: info@helitransair.com

www.helitransair.com

Bank office

Reisebank AG

Hall 4.1

Tel.: +49 [0] 69 74 22 77 68

Only open during exhibition: 10.-22.09.2019

B

Outside the Exhibition Center

you will find offices at the Frankfurt Central Station opposite platform 1 and at the airport, terminal 1, entrance hall B.

Beverage serving systems

Operation must comply with the regulations in force, which must be produced upon request.

Accente Gastronomie Service GmbH

Tel.: +49 [0] 69 75 60 2 – 2251

Fax: +49 [0] 69 74 98 21

Beverages

→ Catering

Breakdown service

ACE Tel.: +49 [0] 711 5 30 34 35 36

ADACTel.: +49 [0] 180 2 22 22 22

AvD Tel.: +49 [0] 800 9 90 99 09

Building Supply Stores

For Lumber

BECHER GmbH & Co. KG

Gutenbergstr. 13

63477 Maintal

Tel.: +49 [0] 69 542011-0

All-purpose building supplies

Hornbach

Hanauer Landstr. 477

60386 Frankfurt am Main

Tel.: +49 [0] 69 42 01 270

Toom

Guerickestraße 10

60488 Frankfurt am Main

Tel.: +49 [0] 69 97 68 350

Buses

The following stopping points for exhibitor buses are available during events as well as during the press days for the daily transportation of their employees to and from the exhibition grounds (these stops are only for getting in and out, parking is not permitted there):

Arrivals of shuttle buses

- Gate South / North at Entrance Hall 3 (West), stopping on P3

- Gate West to entrance Portalhaus

- Braunfelsstraße

B/C

Parking for buses (visitors buses):

Buses follow the exhibition signs and directions for "bus parking":

- Braunfelsstraße
- Portalhaus South

Business Center

Service-Center, Torhaus, level 3

Tel. +49 [0] 69 75 75 – 1309

A free mobile phone charging service is also offered at the center. Customers can charge all kinds of mobile phones in a lockable box on site and pick them up later.

If you do not have your own fax machine at your stand, our exhibitor fax service offers for documents sent to you to be sent to the Business-Center instead.

The fax number is: +49 [0] 69 75 75 - 1395.

Name of the exhibitor/company name, hall number and stand number need to be clearly identifiable. You can also find the → Multimedia-Shop in the → Business Center.

Camping

Addresses of camping grounds at www.frankfurt.de

Car breakdown assistance

→ Breakdown service

Car park Rebstock

→ Rebstock

Car rental

Several car hire companies are located in Frankfurt Central Station:

Avis	Tel.: +49 [0] 69 27 99 70 10
Europcar	Tel.: +49 [0] 69 242 98 10
Hertz	Tel.: +49 [0] 69 23 04 84
Sixt	Tel.: +49 [0] 1806 66 66 66

Car valeting

- Stand cleaning
- Vehicle Wash

C

Car wash

→ Vehicle wash

Carpenter

→ Stand construction materials

Carpeting

→ Room equipment

Cash machines

Commerzbank: Entrance City, Level 0
Postbank: Torhaus, Level 3
Reisebank: Entrance Galleria, Hall 9.T
Reisebank: in Hall 4.1 lobby
Reisebank: Entrance Torhaus (S-Bahn Terminal)
Reisebank: Portalhaus (Hall 11)
VW Financial Services: Hall 3.0, stand A02

Catalogue

Catalogues can be picked up from the hall inspection points (one copy per exhibitor/stand). Additional copies (€ 26.00) are available at the IAA Exhibition Office, Hall 4.C, room 179, and at the cash desks on the exhibition grounds upon presentation of an exhibitor's pass.

Catering

→ Shop for Exhibitor Service

Stand delivery

Accente Gastronomie Service
Tel.: +49 [0] 69 75 60 2 – 2158 / 2251
Fax: +49 [0] 69 75 60 2 – 2190
E-Mail: delivery@accenteservices.com
bankett@accenteservices.com

Stand service

Accente Gastronomie Service
Tel.: +49 [0] 69 75 60 2 – 2135
Fax: +49 [0] 69 75 60 2 – 2204

Chemist

→ Drug Store

Church Center

Ecumenical gathering and services
Torhaus, Level 4
Tel.: +49 [0] 69 75 24 76
For events visit www.iaa.de

Moslem prayer room
Hall 10, level 4

C

Clinics

Hall 4

Tel.: +49 [0] 69 75 75 – 6500

Medical emergency

24 hour service

Tel.: +49 [0] 69 192 92

Hall 8

Tel.: +49 [0] 69 75 75 – 6502

Private patients

24 hour service

Tel.: +49(1805) 304505

Cloakrooms/Locker rooms

- Entrance City/Hall 1
- Torhaus/S-Bahn terminal
- Portalhaus

- Galleria/Hall 9.T
- CongressCenter

Per piece: € 2.50

Compressed air supply

→ Shop for Exhibitor Services

A compressed air supply can be installed on an individual basis in the halls and on the open-air site if desired:

Messe Frankfurt Venue GmbH & Co. KG

Tel.: +49 [0] 69 75 75 – 6678

E-Mail: druckluft@messefrankfurt.com

Conciergeservice

reddingtonservices gmbh

Tel.: +49 [0] 69 15 32 00 670

E-Mail: info@reddington-services.com

www.reddington-services.com

Conference rooms

Messe Frankfurt Venue GmbH

Natalia Lewerenz

Tel.: +49 [0] 69 75 75 – 5221

Fax: +49 [0] 69 75 75 – 95221

natalia.lewerenz@messefrankfurt.com

Construction and dismantling

Construction begins on August 30 at 00.00 h, and ends on September 9 at 18.00 Uhr. Dismantling begins on September 22 at 19.00 h and ends on September 27 at 24.00 h. Construction and dismantling time differs in halls 4.1 and 5.0.

C

Information regarding traffic management during construction and dismantling period is available online via this [Information Sheet](#)

Construction and dismantling pass

During the official stand construction and dismantling periods, everyone, including construction and dismantling assistants, employees, etc. must have their own construction and dismantling pass. It is also required for stand approvals. The construction and dismantling passes are available free of charge and can be downloaded online from the portal [Ticket Services for Exhibitors](#). They can be printed multiple times and can also be forwarded electronically.

VDA

Egbert Fritzsche

Hall 4.C, room 145

Tel.: +49 [0] 30 89 78 42 – 320

Fax: +49 [0] 30 89 78 42 – 7320

E-Mail: egbert.fritzsche@vda.de

Philipp Niermann

Hall 4.C, room 145

Tel.: +49 [0] 30 89 78 42 – 322

Fax: +49 [0] 30 89 78 42 – 7322

E-Mail: philipp.niermann@vda.de

Stephanie Eckert

Halle 4.C, room 145

Tel.: +49 [0] 30 89 78 42 – 321

Fax: +49 [0] 30 89 78 42 – 7321

E-Mail: stephanie.eckert@vda.de

Container spaces

The organizer has provided several areas for storing containers on the exhibition grounds. The fee for accommodating a 2.50 m x 6.50 m container is € 1,450 plus VAT. Larger areas will be billed at € 89 per square meter plus VAT.

Contact for the duration of the IAA including set-up time:

VDA

Giuseppe Cannella

Hall 4.C, room 178

Tel.: +49 [0] 30 89 78 42 – 204

E-Mail: giuseppe.cannella@vda.de

Copy Shop

→ Business Center

Courier

→ Logistics

C

Cranes

→ Forklifts and cranes

Credit cards

Drawing cash on a credit card:

→ Bank Office

→ Cash machines

Crockery hire service

The city of Frankfurt levies a tax on non-reusable crockery that is used for the sale of food and beverages for immediate consumption. Although this ordinance does not apply to the exhibitors, they should avoid the use of disposable crockery and cutlery for reasons of environmental protection. Crockery may be loaned out on the exhibition grounds from:

Accente Gastronomie Service GmbH

Tel.: +49 [0] 69 75 60 2 – 0

Fax: +49 [0] 69 74 98 21

www.accenteservices.com

Currency exchange

→ Banks

Customs

Cargo Center, 1st floor

Tel.: +49 [0] 69 75 75 – 6514

Customs clearance for fair goods by the logistic partner. For contact addresses see

→ Packing material.

Messe Frankfurt Logistikservice

Cargo Center Messe Frankfurt, 2nd floor

60327 Frankfurt am Main

Tel.: +49 [0] 69 75 75 – 6075

Fax: +49 [0] 69 75 75 - 96075

E-Mail: logistics@messefrankfurt.com

Agility Logistics GmbH

Cargo Center Messe Frankfurt,

3rd floor

Tel.: +49 [0] 69 97 67 14 – 200

DHL Trade Fairs & Events GmbH

Cargo Center Messe Frankfurt,

2nd floor

Tel.: +49 [0] 69 97 67 14 – 100

D

Damage reports

→ Technical Problems

Damage to buildings or other facilities of the exhibition grounds must be reported to the hall inspection officers responsible without delay; they will arrange remedy/repair and any another necessary action.

Day Tickets

→ Entrance tickets

Dentist

Emergency service of the University Clinic (Uniklinik)
Theodor-Stern-Kai 7
60590 Frankfurt am Main
Open around the clock
Tel:+49(0) 69 63010

A&V Dental emergency service hotline:
Tel. +49 [0] 69 59 79 53 60

Deutsche Bahn AG

DB Reise & Touristik AG
Tickets, reservations
24-hour hotline:
Tel.: +49 [0] 1805 99 66 33
www.bahn.de

Directory assistance

Visit our Information Center for general information about the IAA 2019 and Messe Frankfurt or call Tel.: +49 [0] 69 75 75 – 0

For Telekom's directory assistance call:
Tel. +49 11 833 (national) or +49 11 834 (international)
An online directory for the Telekom can be found at www.dastelefonbuch.de.

Doctor

→ Emergency calls
For dental emergency services see → Dentist

Drinks

→ Beverage service

D/E

Drive access

During the exhibition, including the press days, driving on to the exhibition grounds is prohibited (see also our Organizational & Technical Guidelines at www.iaa.de/en/). Only vehicles presenting special passes will be allowed to access the exhibition grounds behind the exhibition halls and only for supply of the stands.

VDA

Egbert Fritzsche
Hall 4.C, room 145
Tel.: +49 [0] 30 89 78 42 – 320
Fax: +49 [0] 30 89 78 42 – 7320
E-Mail: egbert.fritzsche@vda.de

Philipp Niermann
Hall 4.C, room 145
Tel.: +49 [0] 30 89 78 42 – 322
Fax: +49 [0] 30 89 78 42 – 7322
E-Mail: philipp.niermann@vda.de

Stephanie Eckert
Halle 4.C, room 145
Tel.: +49 [0] 30 89 78 42 – 321
Fax: +49 [0] 30 89 78 42 – 7321
E-Mail: stephanie.eckert@vda.de

Drug Store

Outside the exhibition grounds

DM inside „Skyline Plaza“
Europa-Allee 6
60327 Frankfurt am Main
Tel.: +49 [0] 69 74 09 38 24
Opening hours:
Mo to Wed, 08.00 – 20.00 h
Do to Sa, 08.00 – 21.00 h

Rossmann Express
At the Central Station, B-Level
60329 Frankfurt am Main
Tel.: +49 [0] 69 24 247 094
Opening hours:
Mo to Sa, 06.00 – 22.00 h
So, 08.00 – 22.00 h

Dry cleaning

Fa. Röver
Frankfurt Central Station, B – Level South
Tel.: +49 [0] 69 23 45 27
E-Mail: info@roevergmbh.de

See also → Laundry

Electricity

→ Shop for Exhibitor Services

Messe Frankfurt Venue GmbH
Tel.: +49 [0] 69 75 75 – 6670



Fax: +49 [0] 69 75 75 – 6602

E-Mail: electricity@messefrankfurt.com

E-Mail

The e-Mail address for the communication with the organizer is: info@iaa.de.

Emergency call

For Fire brigade call 112

For Police call 110

For emergencies or disturbances, such as personal injury, fire, accidents, burglary and theft, assaults, threats or suspicious items.

First aid service

Hall 4: Tel. +49 [0] 69 75 75 – 6500

Hall 8: Tel. +49 [0] 69 75 75 – 6502

FestHall: Tel. +49 [0] 69 75 75 – 6501

A doctor is on duty during the exhibition in Hall 4 southwest corner at the → Operation and Security Center (OSC).

24-hour emergency service

Tel.: +49 [0] 69 192 92

24-hour private patient emergency service

Tel.: +49 [0] 1805 30 45 05

End of exhibition

The IAA 2019 ends on September 22 at 19.00 h. Until this time the stands must

remain fully operational. For exhibitors of hall 4.1 and New Mobility World applies differing exhibition time.

Entrance tickets

Guest tickets are available for distributing to business colleagues, customers, etc. These tickets entitle the holders to single admission to the exhibition grounds. Used tickets will be charged to the exhibitors at the relevant price for the day of use.

VDA

Ingrid Becker

Hall 4.C, room 148

Tel.: +49 [0] 30 89 78 42 – 164

Fax: +49 [0] 30 89 78 42 – 7164

E-Mail: ingrid.becker@vda.de

E

Evening events

Evening events on the stand area must be announced to the VDA by use of the → Shop for Exhibitor Services.

VDA

Lisa Schlenker

Halle 4.C, room 181

Tel.: +49 [0] 30 89 78 42 – 210

Fax: +49 [0] 30 89 78 42 – 7210

E-Mail: lisa.schlenker@vda.de

Event technology

Deutschewerbewelt GmbH

Innungstraße 2 50354 Hürth

Tel.: +49 2233 994400

Fax: +49 2233 9944099

E-Mail: info@deutschewerbewelt.de

www.deutschewerbewelt.de

Eventence

For booking hostesses, stand and catering personnel, guard services as well as interpreters. You can find Eventence at the Service-Center in Torhaus, Level 2.

Tel.: +49 [0] 69 75 75 – 1310

For Hostesses

Tel.: +49 [0] 69 75 75 – 1310

E-Mail: info@eventence.de

www.eventence.de

Guard services

Tel.: +49 [0] 69 75 75 – -2446, – 2455

Exhibition Office

The IAA Exhibition Office is located in Hall 4, Level C and is open from:

30.08.— 22.09.2019, 08.00 – 19.00 Uhr.

Exhibition organization/project management Assistant

Jan Heckmann

Hall 4.C, room 184

Tel.: +49 [0] 30 89 78 42 – 200

Fax: +49 [0] 30 89 78 42 – 7200

E-Mail: jan.heckmann@vda.de

Heike Rotter

Hall 4.C, room 183

Tel.: +49 [0] 30 89 78 42 – 201

Fax: +49 [0] 30 89 78 42 – 7201

E-Mail: heike.rotter@vda.de

E

Stand construction permits and surveillance

Kathrin Erdmann

Hall 4.C, room 179

Tel.: +49 [0] 30 89 78 42 – 203

Fax: +49 [0] 30 89 78 42 – 7203

E-Mail: kathrin.erdmann@vda.de

Giuseppe Cannella

Hall 4.C, room 178

Tel.: +49 [0] 30 89 78 42 – 204

Fax: +49 [0] 30 89 78 42 – 7204

E-Mail: giuseppe.cannella@vda.de

Tickets, payment of stand rental, cashier

Ingrid Becker

Hall 4.C, room 148

Tel.: +49 [0] 30 89 78 42 – 164

Fax: +49 [0] 30 89 78 42 – 7164

E-Mail: ingrid.becker@vda.de

Exhibitor Services

Stephanie Gläßer

Halle 4.C, room 183

Tel.: +49 [0] 30 89 78 42 – 202

Fax: +49 [0] 30 89 78 42 – 7202

E-Mail: iaa@vda.de

Agne Galinskyte

Halle 4.C, room 182

Tel.: +49 [0] 30 89 78 42 – 209

Fax: +49 [0] 30 89 78 42 – 7209

E-Mail: iaa@vda.de

Exhibitor Services / Assistant

Stefanie Grunow

Halle 4.C, room 182

Tel.: +49 [0] 30 89 78 42 – 208

Fax: +49 [0] 30 89 78 42 – 7208

E-Mail: stefanie.grunow@vda.de

Organisation

Lisa Schlenker

Hall 4.C, room 181

Tel.: +49 [0] 30 89 78 42 – 210

Fax: +49 [0] 30 89 78 42 – 7210

E-Mail: lisa.schlenker@vda.de

Samar Sreiss

Hall 4.C, room 180

Tel.: +49 [0] 30 89 78 42 – 206

Fax: +49 [0] 30 89 78 42 – 7206

E-Mail: samar.sreiss@vda.de

Katharina Schötz

In Berlin VDA Office

Tel.: +49 [0] 30 89 78 42 – 205

Fax: +49 [0] 30 89 78 42 – 7205

E-Mail: katharina.schoetz@vda.de



Signage, parking and traffic regulations

Egbert Fritzsche
Hall 4.C, room 145
Tel.: +49 [0] 30 89 78 42 – 320
Fax: +49 [0] 30 89 78 42 – 7320
E-Mail: egbert.fritzsche@vda.de

Philipp Niermann
Hall 4.C, room 145
Tel.: +49 [0] 30 89 78 42 – 322
Fax: +49 [0] 30 89 78 42 – 7322
E-Mail: philipp.niermann@vda.de

Stephanie Eckert
Hall 4.C, room 145
Tel.: +49 [0] 30 89 78 42 – 321
Fax: +49 [0] 30 89 78 42 – 7321
E-Mail: stephanie.eckert@vda.de

Exhibitor's postal address

Exhibitor's postal address on the trade fairgrounds is:

Messegelände Frankfurt am Main
IAA 2019
Exhibitor Name
Hall, Stand no.
Ludwig-Erhard-Anlage 1
60327 Frankfurt / Deutschland

Exhibitors' passes

VDA
Ingrid Becker
Halle 4.C, room 148
Tel.: +49 [0] 30 89 78 42 – 164
Fax: +49 [0] 30 89 78 42 – 7164
E-Mail: ingrid.becker@vda.de

Digital exhibitor passes for stand personnel as well as guest tickets are available via Messe Frankfurt's "Ticket services for exhibitors".

E-Mail: etickets@messefrankfurt.com
Tel.: +49 [0] 69 75 75 – 5151.

Fairconstruction

Messe Frankfurt Medien und Service GmbH
Fairconstruction
Ludwig-Erhard-Anlage 1
60327 Frankfurt am Main

F

Tel.: +49 [0] 69 75 75 – 66 66
E-Mail: fairconstruction@messefrankfurt.com
www.fairconstruction.messefrankfurt.com

Fire alarm system

Messe Frankfurt Venue GmbH
Veranstaltungstechnik
Tel.: +49 [0] 69 75 75 – 5904
Fax: +49 [0] 69 75 75 – 6387
E-Mail: technics@messefrankfurt.com

Fire extinguishers

Every level of every exhibition stand must be equipped with at least one fire extinguisher appropriate to the existing fire risk. For each further 200 m² an additional fire extinguisher must be provided. An additional fire extinguisher must also be provided at the top of each flight of stairs within a stand. The fire extinguisher must have an extinguishing capacity of at least 27 A for fire classification A or 144 B for fire classification B and should not weigh more than 12 kg. Suitable fire extinguishers must be provided for kitchens. To ensure a clear allocation of the fire extinguishers within the stand area, they must be marked with **IAA 2019**, stand number and name of the exhibitor.

See also → Fire alarm system

Fire station

→ Operation & Security Center

For the Emergency Line call 112
Hall 4.C North/West
Tel.: +49 [0] 69 75 75 – 6550

First Aid

→ Emergency calls

First Aid Stations

FestHall Tel.: +49 [0] 69 75 75 – 6501
Hall 4 Tel.: +49 [0] 69 75 75 – 6500
Hall 8 Tel.: +49 [0] 69 75 75 – 6502

Flight connections

Information available at every information desk

F

Florist

AS Green Event
Hall 5.0/East, entrance B
Tel.: +49 [0] 69 74 22 19 35

Food

→ Mini Market

Forklifts and cranes

The use of forklifts, truck cranes and mobile cranes as well as all kinds of loading and unloading systems is permitted only when carried out by the logistics service of Messe Frankfurt and has to be ordered from them (this applies to works on your stand as well). Working platforms can be ordered from the logistics service or from a company of our choice.

See also → Logistics

Forwarding

→ Logistics

Frankfurt Airport

Information about the airport over the service hotline: Tel. +49 1806 3 72 46 36 or www.frankfurt-airport.de

Frankfurt Information

Kaiserstr. 56
60329 Frankfurt am Main
Tel.: +49 [0] 69 21 23 – 8800
Fax: +49 [0] 69 21 23 – 7880
E-Mail: info@infofrankfurt.de
www.frankfurt-tourismus.de

Fraport: Exhibitor Parking Service

Fraport AG
Service-Center, Torhaus, Level 2
Telefon: +49 [0] 69 69 0 – 74454
Fax: +49 [0] 69 69 0 – 59717
E-Mail: park-service@fraport.de



Furniture hire

Messe Frankfurt Medien und Service GmbH
Armin Betz
Tel.: +49 [0] 69 75 75 – 6001
Fax: +49 [0] 69 75 75 – 6285
E-Mail: armin.betz@messefrankfurt.com

Gas installation

Messe Frankfurt Venue GmbH
Team Water
Tel.: +49 [0] 69 75 75 – 6678
Fax: +49 [0] 69 75 75 – 6602
E-mail: water@messefrankfurt.com

Gastronomy

→ Accente Gastronomie Service GmbH
See also → Restaurants

Gates

The following gates to the exhibition grounds are occupied during the IAA (subject to change):

North Gate: 24 hours
West: 6.00 h to 22.00 h
South Gate: 6.00 h to 22.00 h, 24 hours (16. – 19.09.)
East Gate: 6.00 h to 22.00 h
Gate 9: 6.00 h to 22.00 h
Gate 8: 6.00 h to 21.00 h
Gate 5: 6.00 h to 21.00 h

GEMA

→ Musical presentations

Goods transport

The exhibitor may use a forwarding agency of their own choice for the transport of exhibition goods to the exhibition center and back.

See also → Logistics

GPS

Within reach of the IAA, all highway exits (e.g. A5, Frankfurt West/Messe) and streets leading towards the IAA visitor parking lots are signposted by the IAA guidance system. This traffic guidance signage by the police responds dynami-

G

cally to road capacities. Therefore following personal/individual GPS devices to reach the trade fair grounds is not advisable within the metropolitan area. It is instead recommended to follow the IAA signage and the IAA service personnel along the way. The IAA visitor parking lots are located outside Frankfurt's Environmental Emission Zone and can be used without an official emission zone permit (exception: lot "Gleisdreieck").

Our service for all visitors of the IAA 2019 who want to travel to the exhibition grounds of Frankfurt am Main by car: For navigation you can use the free-of-charge and ad-free app "NUNAV". This convenient app will take you directly to a free parking space to avoid traffic jams. Simply install the NUNVA app, search for "**IAA 2019**" and off you go. A project of the Ministry of Transport of Lower Saxony in cooperation with the host of the IAA.

Free download of the Navi-App NUNAV:

For iOS go to <https://itunes.apple.com/de/app/nunav/id1193133974>

For Android go to <https://play.google.com/store/apps/details?id=com.nunav.play>

Graphic artist

Messe Frankfurt Medien und Service GmbH

Ralph Neuber

Tel.: +49 [0] 69 75 75 – 5287

Fax: +49 [0] 69 75 75 – 6528

E-Mail: ralph.neuber@messefrankfurt.com

Guard duty

→ Surveillance

Guest tickets

See also → Entrance tickets

To give your business partners an opportunity to visit the IAA 2019 you can choose between two different types of one-day guest tickets:

- *Guest ticket G* is already valid for the days reserved to trade visitors (12 or 13 September, 2019) and can be used for any one day of the IAA.

- *Guest ticket audience GP* does not include the days reserved to trade visitors and is thus valid from 14 to 22 September, 2019.

H

The guest tickets that are used will be charged at the relevant day ticket price (€ 46 on the trade visitor days, € 16 at the weekends or € 14 on the weekdays 16 – 20 September, 2019).

Electronic exhibitor passes for stand personnel and guest ticket codes as well as printed tickets can be ordered via “Portal for Ticket services”. If you have any questions please contact:

E-Mail: etickets@messefrankfurt.com or Tel.: +49 [0] 69 75 75 – 51 51

Hall managers

CMF Porter

Tel.: +49 [0] 69 75 75 – 3090

FestHall (Hall 2)

Tel.: +49 [0] 69 75 75 – 6336

Hall 3

Ms. Rhedai / Mr. Bointner

Tel.: +49 [0] 69 75 75 – 6303

Hall 5

Mr. Al-Bashir / Ms. Kocev

Tel.: +49 [0] 69 75 75 – 6305

Hall 8

Mr. Nikolic / Mr. Zumeraj

Tel.: +49 [0] 69 75 75 – 6308

Hall 10

Ms. Jung / Mr. Amri

Tel.: +49 [0] 69 75 75 – 6310

CMF

Hall manager

Mr. Stefan Ackermann

Tel.: +49 [0] 69 75 75 – 6137

Mr. Helmut Mario Lefeber

Tel.: +49 [0] 69 75 75 – 5441

Hostess

→ Eventence

Hall 1

Ms. Ramelow / Mr. Franjicevic

Tel.: +49 [0] 69 75 75 – 6301

Forum Porter

Tel.: +49 [0] 69 75 75 – 5439

Hall 4

Mr. Kuraya / Mr. Kontonoupolus

Tel.: +49 [0] 69 75 75 – 6304

Torhaus

Porter

Tel.: +49 [0] 69 75 75 – 6984

Hall 9

Mr. Schwarzer / Mr. Tietz

Tel.: +49 [0] 69 75 75 – 6309

Hall 11

Mr. Serba / Mr. Felicetti

Tel.: +49 [0] 69 75 75 – 6311

Mr. Stefan Bathon

Tel.: +49 [0] 69 75 75 – 5399



Hotel

→ Accommodation service

Hotel and restaurant guide

Messe Frankfurt Medien und Service GmbH

Tel.: +49 [0] 69 75 75 – 6083

Fax: +49 [0] 69 75 75 – 6802

www.hotelguide-rheinmain.de

Impounding vehicles

→ Towing

Information Center

Throughout all levels and at the Via Mobile. Here you can get hall plans, stand and product information as well as information regarding found or lost items. Visit our Information Center for general information about the IAA 2019 and Messe Frankfurt or call Tel. +49 [0] 69 75 75 – 0.

Entrance City, Level 1

Tel.: +49 [0]697575-1331/1332

Entrance CMF (Press accreditation)

Tel.: +49 [0]697575-73043/73044

Entrance Galleria

Tel.: +49 [0]697575/1356

Entrance Torhaus

Tel.: +49 [0]697575-5895

Entrance Portalhaus

Tel.: +49 [0]697575-1280/1281

Entrance Torhaus Intersection

Tel.: +49 [0] 69 75 75 – 1335

Hall 3.1 West (Via Mobile)

Tel.: +49 [0] 69 75 75 – 1339

Hall 3.1 East (Via Mobile)

Tel.: +49 [0] 69 75 75 – 1305

Hall 3/Hall 5 Intersection (Via Mobile)

Tel.: +49 [0] 69 75 75 – 1338

Hall 4.1 East

Tel.: +49 [0] 69 75 75 – 1342/1343

Hall 5.1

Tel.: +49 [0] 69 75 75 – 1348

Insurance

→ Shop for Exhibitor Services

HDI-Gerling Industrie Versicherung AG

Postfach 22 20

55012 Mainz

Tel.: +49 [0] 6123 70 39 747

Fax: +49 [0] 511 645 115 26 66

www.hdi.de



Internet

→ Shop for Exhibitor Services

Wireless internet access available for exhibitors on the whole fair grounds.

WiFi-Hotline: Tel.: +49 [0] 69 75 75 – 711 77

Interpreters

→ Eventence

Labor for hire

For inquiries regarding the hire of additional construction hands please contact the Messe Frankfurt via phone or e-mail:

Stageservice Frankfurt am Main GmbH

Tel.: +49 [0] 69 97 19 41 40

Fax: +49 (0) 69 97 19 41 60

E-Mail: info@stagegmbh.com oder

<http://stageservice-frankfurt.de/>

The following information is required:

- Event
- Hall/Stand number
- the number of installation/removal aids required
- information on which activities should be done by the helpers
- time information (date, time from - to)

See also → Eventence for hiring hostesses, guards and interpreters.

Laundry

→ Dry cleaning

Stand cleaning

Tel.: +49 [0] 69 75 75 – 6911

cleaning@messefrankfurt.com

Hall and area cleaning, toilet cleaning

Tel.: +49 [0] 69 75 75 – 6911

Local public transport ticket

The local transport ticket can only be used in combination with a valid exhibitor pass! At ticket inspections both tickets must be shown.

Sale on the fairground:

Friday	06.09.2019 from 10:00 a. m. – 6:00 p. m.
Monday	09.09.2019 from 10:00 p. m. – 6:00 p. m.
Tuesday	10.09.2019 from 10:00 a. m. – 6:00 p. m.
Wednesday	11.09.2019 from 10:00 a. m. – 6:00 p. m.



If there are any queries about the product we will be happy to assist you. Ticket sale will take place in the Infobus at the entrance City, between the entrance and the Fair Tower ("Messeturm").

Purchase is only possible by credit card!

VDA

Julia Strese

+49 30 897842-311

julia.strese@vda.de

Also via → Shop for Exhibitor Services

Logistics

Messe Frankfurt Logistikservices

Tel.: +49 [0] 69 75 75 – 6075

Fax: +49 [0] 69 75 75 – 96075

E-Mail: logistics@messefrankfurt.com

Exhibition forwarders' operations are based on the current applicable terms and conditions of the German forwarders association (Allgemeine Deutsche Spediteurbedingungen – ADSp.). They are available at the logistics department of Messe Frankfurt.

See also → Cargo Center

Lost property offices

During the exhibition

Torhaus, Level 0

Tel.: +49 [0] 69 75 75 – 1448

Fax: +49 [0] 69 75 75 – 1458

After the exhibition

Tel.: +49 [0] 69 75 75 – 6731, – 6911

10 days after the exhibition

Lost property office of the City of Frankfurt

Fundbüro

Ordnungsamt

Kleyerstraße 86

60326 Frankfurt am Main

Tel.: +49 [0] 69 21 24 – 24 03

Tel.: +49 [0] 69 21 24 – 25 04

Fax: +49 [0] 69 21 24 – 24 60

E-Mail: fundbuero.amt32@stadt-frankfurt.de



Lufthansa

General contact: Tel. +49 [0] 69 86 79 97 99

Lufthansa Cargo: Tel. +49 [0] 180 67 47 100

www.lufthansa.com

Meeting Point

→ Information Center

Meeting rooms

→ Conference rooms

Media Technology

→ Event Technology

Messe Frankfurt GmbH

Ludwig-Erhard-Anlage 1

60327 Frankfurt am Main

Tel.: +49 [0] 69 75 75 – 0

Fax: +49 [0] 69 75 75 – 6433

E-Mail: info@messefrankfurt.com

www.messefrankfurt.com

Mini Market

Mini Market, City Entrance

Tel. +49 [0] 69 75 602 – 2355

Supermarket Torhaus Level 3

Tel. +49 [0] 69 75 602 – 2354

Mini Market, Hall 4.0

Tel. +49 [0] 69 75 602 – 2260

Mini Market, Hall 4.1

Tel. +49 [0] 69 75 602 – 2356

Mini Market, Hall 5.0

Tel. +49 [0] 69 75 602 – 2262

Mini Market, Hall 10.0

Tel. +49 [0] 69 75 602 – 2343

Super Market, Hall 9.0

Tel. +49 [0] 69 75 602 – 2269

Mini Market, Hall 11.0

Tel. +49 [0] 69 75 602 – 2275

Modular Stands

→ Furniture hire



Multimedia-Shop

Faxing services for exhibitors; copying services; rental of mobile phones, printers, copiers, PCs and netbooks.

Service-Center Torhaus, Level 3
Tel.: +49 [0] 69 75 75 – 1320

Musical presentations/Sound recordings

Musical performances are subject to the levy of a fee. An application must be submitted to the German Copyright Society "GEMA".

GEMA
Bezirksdirektion Stuttgart
Herdweg 63
70174 Stuttgart
Tel.: +49 [0] 711 2252-794
Fax: +49 [0] 711 2252-800
E-Mail: bd-s@gema.de
www.gema.de

Muslim prayer room

Hall 10, Level 4
From September 12, 10.00 – 18.30 h

Night surveillance

→ Stand surveillance

Office communication

→ Business Center
→ Multimedia-Shop

Office Spaces

Natalia Lewerenz
Tel.: +49 [0] 69 75 75 – 5221
Fax: +49 [0] 69 75 75 – 95221
E-Mail: natalia.lewerenz@messefrankfurt.com

Office supplies

are available at the Supermarket at the Service-Center, Torhaus, level 3; at the Supermarket in hall 9 as well as at the Mini Market in hall 4.1.

Omnibuses

→ Busses



Opening Ceremony

Thursday, September 12, 10.00 h, CMF (by personal invitation only)
VDA

Jan Cholewa

Tel.: +49 [0] 30 89 78 42 – 332

Fax: +49 [0] 30 89 78 42 – 607

E-Mail: jan.cholewa@vda.de

Opening hours

Exhibitors have access to the exhibition grounds from 07.00 to 21.00 h.

The opening times for visitors are: 09.00 to 19.00 h daily, except on the Press

Days: from 08.00 to 19.00 h and on the After Work Day, 20.09.2019, from 11.00 to 21.00 h.

The organizer reserves the right to change the opening times if necessary.

Operation & Security Center (OSCI)

The Messe Frankfurt Operation and Security Center (OSC) is open around the clock throughout the year: Messe Frankfurt control room, police station, fire station, first aid/medical station, security services, Technical problems.

Messe Frankfurt Venue GmbH

Operation and Security Center

Ludwig-Erhard-Anlage 1

60327 Frankfurt am Main

Tel.: +49 [0] 69 75 75 – 3333

E-Mail: osc@messefrankfurt.com

www.messefrankfurt.com

Packaging material

Cardboard, foils, tape etc. can be obtained directly from the logistic partners of the fair:

Messe Frankfurt Logistikservice

Cargo Center, 2nd floor

60327 Frankfurt am Main

Tel.: +49 [0] 69 75 75 – 6075

Fax: +49 [0] 69 75 75 - 96075

E-Mail: logistics@messefrankfurt.com

Agility Logistics GmbH

Cargo Center Messe Frankfurt, 3rd floor

Tel.: +49 [0] 69 97 67 14 – 200

Tel.: +49 [0] 69 75 75 19 – 6782

DHL Trade Fairs & Events GmbH

Cargo Center MF, 2nd floor

Tel.: +49 [0] 69 97 67 14 – 100

Tel.: +49 [0] 69 75 75 19 – 6913



Painter

Messe Frankfurt Medien und Service GmbH

Armin Betz

Tel.: +49 [0] 69 75 75 – 6001

Fax: +49 [0] 69 75 75 – 6258

E-Mail: armin.betz@messefrankfurt.com

Parcel service

→ Post and shipping service

Parking Garage Rebstock

→ Rebstock

Parking lot administration

Fraport AG

Torhaus, Service Center, Level 2

Tel.: +49 [0] 69 69 – 07 44 54

Fax: +49 [0] 69 69 – 05 97 17

E-Mail: park-service@fraport.de

Parking lots for exhibitors

→ Shop for Exhibitor Services

→ Rebstock

There are parking lots on the exhibition grounds by Hall 4 (P4 – ca. 800 parking spaces), and Hall 9 (P9 – ca. 800 parking spaces), and to the west of the exhibition grounds where there are the parking spaces/multi – storey car park Rebstock (ca. 5,400 parking spaces), with a free shuttle bus service to the exhibition grounds.

Perfumery

→ Drugstore

Personnel agency/hire

→ Catering

Pharmacies

There are no pharmacies at the Exhibition Center. Outside of the Exhibition Center:

Brocks'sche Apotheke

at Skyline Plaza

Europa-Allee 6

Tel. +49 [0] 69 25 75 822 330

Apotheke im Hauptbahnhof

at the Frankfurt Central Station

Basement level, north wing

Tel. +49 [0] 69 23 30 47

P

Opening hours:

Mo to Fr, 09.00 – 21.00 h,
Sa, 10.00 – 21.00 h

Kuhwald Apotheke

Müllerstraße 30

Tel.: +49 [0] 69 771735

Opening hours:

Mo, Tu, Th, Fr, 08.30 – 13.00 h
15.00-18.30h; Wend, 8.30-13.00h
Sa, 08.30 – 13.00 h

Opening hours:

Mo to Fr, 06.30 – 21.00 h
Sa, 08.00 – 21.00 h
Su, 09.00 – 21.00 h

Paracelsus – Apotheke

Schlossstraße 81

Tel.: +49 [0] 69 77 53 81

Opening hours:

Mo to Fr, 08.30 – 14.00 h
15.00-18.30h
Sa, 08.30 – 13.00 h

Photocopies

→ Multimedia-Shop

Photography

Exhibitors are allowed to engage photographers of their choice. Photography is allowed on the exhibition grounds.

Pizza service

Available during September 06 - 23, daily from 11.00 to 22.00h. To avoid waiting times, for larger orders, please call ahead a day prior. The minimum order value is € 10.00. Cash only.

Pizza Service Rebstock

Tel.: +49 [0] 69 71 58 55 22

E-Mail: pizza@accenteservices.de

See also → Catering

Police

Emergency call 110

A police station will be open in hall 4:

Tel. +49 69 75 75 – 6555

Frankfurt Police Station 13

Schlossstraße 88

60486 Frankfurt am Main

Tel.: +49 [0] 69 75 51 13 00

E-Mail: 13.Polizeirevier.PPFFM@polizei.hessen.de

P

Post and shipping service

Shipping service for journalists,
Congress Center Messe Frankfurt
CMF, level C2
September 10+11, 09.00 h – 18.00 h

Postage dispensing machine

Service-Center Torhaus, Level 3

Postal service

Outside the Exhibition Center

Ludwig-Erhard-Anlage 2 – 8 or at Frankfurt Central Station.

Hotline: +49 [0] 180 23 – 333.

There is no foreign exchange at the post office.

Power

→ Electricity

→ Shop for Exhibitor Services

Messe Frankfurt Venue GmbH

Tel.: +49 [0] 69 75 75 – 6670

Fax: +49 [0] 69 75 75 – 6602

E-Mail: electricity@messefrankfurt.com

Prayer Room

→ Church center

→ Muslim prayer room

Presentation technology

Messe Frankfurt Medien und Service GmbH

Ralph Neuber

Tel.: +49 [0] 69 75 75 – 5287

E-Mail: ralph.neuber@messefrankfurt.com

Press (IAA Press center)

You can find the IAA Press Center in the Congress Center Messe Frankfurt (CMF). It will be open from Tuesday, 10 September 2019.

Tel.: +49 [0] 30 89 78 42 – 121

Fax: +49 [0] 30 89 78 42 – 7121

E-Mail: vda-presse@vda.de

P/R

Prohibition of product and brand piracy

The exhibiting or offering of products based on brand or product piracy is not admitted at the IAA. Exhibitors or other organisations whose rights have been infringed may take action through the courts, the customs and the police to protect those rights. If product piracy is confirmed, the organizer may order removal of the objects exhibited or closure of the stand.

Public transport

The exhibition grounds are served by the following services of the regional public transport provider → RMV

Suburban train service (S – Bahn)

Messe station, Torhaus entrance
Lines S3, S4, S5, S6

Subway (U – Bahn)

FestHall/Messe station
City entrance, Line U4

Tram

FestHall/Messe station
City entrance, Line 16 & 17

See also → Local public transport ticket

Rail connections

For the travel service of the Deutsche Bahn call:
Tel.: +49 [0] 1806 99 66 33 or via www.bahn.de

General travel schedule information free of charge
Tel. +49 [0] 800 150 70 90

Rebstock

Messe-car park of the Messe Frankfurt
5.400 Parking places, 7 floors

Parking fee for the car park: 14.00 €/Day

Parking fee for the Rebstock grounds: 13.00 €/Day

→ Shop for Exhibitor Services

Rental cars

→ Car rental



Restaurants on the exhibition grounds

To book a table, please call:

Tel.: +49 [0] 69 75 60 2 – 2240

Fax: +49 [0] 69 75 60 2 – 282240

Hall 4.0
Restaurant Sky

Hall 4.1
Restaurant Piazza

Hall 5.0
Restaurant Giardino

Hall 9.0
Restaurant Centro

Restoring the exhibition space

The exhibitor is obliged to restore the exhibition space it has been used to its original state. Foundations and other constructions created by the exhibitor must be removed. Any rubble created must be removed from the exhibition grounds immediately (see also Waste disposal). All the necessary restoration work must be completed by 27 September. If restoration has not been completed by the end of the dismantling period, Messe Frankfurt has the right to complete it on behalf of the organizer without a new deadline being set, at the expense of the exhibitor (see also → Damage reports and → Waste disposal).

Messe Frankfurt Venue GmbH

Tel.: +49 [0] 69 75 75 – 6911

Fax: +49 [0] 69 75 75 – 6954

E-Mail: cleaning@messefrankfurt.com

RMV

Rhein-Main-Verkehrsbund is responsible for public transport.

Hotline: +49 [0] 69 24 24 80 24

www.rmv.de

Room Setup

Messe Frankfurt Medien und Service GmbH

Stand Construction & Exhibitor-Services

Tel.: +49 [0] 69 75 75 – 6811

Fax: +49 [0] 69 75 75 – 6528

E-Mail: fairconstruction@messefrankfurt.com

www.fairconstruction.messefrankfurt.com

Security Service

→ Operation & Security Center (OSC)

Shopping

→ Mini Market



Shuttlebus

→ Busses

Signs

→ Stand numbers

Specialist Events

Daily seminars, workshops and panel discussions during the fair. For more information visit www.iaa.de/en/.

Stand cleaning

→ Shop for Exhibitor Services

Messe Frankfurt Venue GmbH

Tel.: +49 [0] 69 75 75 – 6911

E-Mail: cleaning@messefrankfurt.com

Stand construction materials

Messe Frankfurt Medien und Service GmbH

Messebau & Aussteller Services

Julian Schmitt

Tel.: +49 [0] 69 75 75 – 5557

E-Mail: julian.schmitt@messefrankfurt.com

Stand numbers

Stand number signs are neither arranged nor required by the organizer. Display of number signs must comply with the regulations for stand design.

Exhibitors wishing to display the number of their stand can obtain signs from:

Edel Messereklame & Digitaldruck GmbH

Office and workshop: Hall 8.0, Eastern side

Tel.: +49 [0] 69 75 60 77 – 0

Fax: +49 [0] 69 75 60 77 – 15/ –18

E-Mail: info@edel-messereklame.de

Stand photographers

→ Photography

Stand surveillance

→ Surveillance

Stand system hire

Messe Frankfurt Medien und Service GmbH

Julian Schmitt



Tel.: +49 [0] 69 75 75 – 5557
Fax: +49 [0] 69 75 75 – 6285
E-Mail: julian.schmitt@messefrankfurt.com

Stationery

→ Office supplies

Surveillance

→ Shop for Exhibitor Services

General surveillance of the exhibition halls is performed on behalf of the organizer during setup and dismantling and during the exhibition. However, this general surveillance cannot guarantee protection of the property of individual exhibitors. If the exhibitor wishes his exhibition stand to be guarded at night, he may authorize a security company through the → Shop for Exhibitor Services or choose a different company.

If the exhibitor hires a different company, authorisation is required for a fee of € 45.00 plus VAT per person to be checked.

Car park support

Fraport

Tel.: +49 [0] 69 690 – 74454

Fax: +49 [0] 69 690 – 59717

E-Mail: park-service@fraport.de

Stand Security

Messe Frankfurt Venue GmbH

Tel.: +49 [0] 69 75 75 – 6342

Fax: +49 [0] 69 75 75 – 6348

standbewachung@messefrankfurt.com

Tableware

→ Crockery hire service

Taxi service

Taxi stops at the entrances Galleria, City, Congress Center Messe Frankfurt, Portalhaus.

Hotline: Tel. +49 69 23 00 - 01 / 33

Technical Problems

For technical issues and problems see → Operation and Security Center (OSC)

For anything else → Emergency call

Telephone information

→ Directory assistance



Telephone, fax

→ Shop for Exhibitor Services

Messe Frankfurt Venue GmbH
Exhibitor service – Telecommunication

Tel.: +49 [0] 69 75 75 – 71 173

Fax: +49 [0] 69 75 75 – 71 174

E-Mail: telecommunications@messefrankfurt.com

Theft

→ Emergency and violation report

Tourist-Information

Frankfurt Central Station, Entrance hall

Hotel- and Restaurantguide of
Messe Frankfurt Medien und Service GmbH

Tel.: +49 [0] 69 75 75 – 6083

Fax: +49 [0] 69 75 75 6802

www.hotelguide-rheinmain.de

Towing

The organizer reserves the right to tow away vehicles that are parked on the exhibition grounds in a position that hinders traffic, are located in no-parking zones or on driving lanes, at the expense of the vehicle's owner.

Traffic regulations

The German road traffic regulations (StVO) apply to the exhibition grounds. Maximum permitted speed is 30 km/h (20mph).

The unauthorized parking of motor vehicles, trailers, containers, semi-trailers, interchangeable bridges, etc. as well as the unauthorized use of motor vehicles on the exhibition grounds and in the halls is prohibited. The organizer reserves the right to tow unauthorized vehicles at the owner's expense.

Train connections

→ Deutsche Bahn AG

Transport

Freight transports through Messe Frankfurt's logistics partners.

Contact addresses can be found under → Packing material.



Travel agency

- Accommodation service
- Deutsche Bahn or → Frankfurt Airport

Vouchers

- Entrance tickets

Washing facilities

For passenger cars

Aqua Autowasch GmbH
Schmidtstraße 49
60326 Frankfurt am Main
Tel.: +49 [0] 69 73 70 78

For commercial vehicles

VGf Omnibuswerkstätten
Am Römerhof 27
60486 Frankfurt am Main
Tel.: +49 [0] 69 21 32 22 92

Waste disposal

- Shop for Exhibitor Services

The exhibitor is responsible for removing waste materials, both during the event and during construction and dismantling. Disposal must be undertaken by the exhibitor or its agents in accordance with the most recent version of the German Waste disposal law (*Abfallbeseitigungsgesetz*) and the German Packaging ordinance (*VerpackVO*) (see [Organizational and Technical Regulations](#), page 20).

Substances hazardous to health or to water, e.g. oils, paints and emulsions, may not enter the sewerage system. Small quantities of these substances can be placed in the appropriately marked containers on the trade fair grounds.

The exhibitor can order containers for the removal and disposal of larger quantities (incl. residues and recyclable materials from dismantled stands), if it is not planning to dispose of them itself:

Messe Frankfurt Venue GmbH
Team Abfallentsorgung
Tel.: +49 [0] 69 75 75 – 6911
Fax: +49 [0] 69 75 75 – 96911
E-Mail: abfall@messefrankfurt.com

Water supply

- Shop for Exhibitor Services

Messe Frankfurt Venue GmbH
Tel.: +49 [0] 69 75 75 – 6678
Fax: +49 [0] 69 75 75 – 6602
E-Mail: water@messefrankfurt.com

**Wheelchairs (or scooters)**

Please contact the First Aid Station of the German Red Cross (DRK) in:

Hall 4

Tel. +49 69 75 75 – 65 00

Hall 8.0 (Samaritans, ASB)

Tel. +49 69 75 75 – 65 02

For further information, please contact our Hotline: Tel. +49 69 75 75 – 69 99.
Rental with pre-booking or reservation for a deposit of € 50.00.

Wi-Fi

Wireless Local Area Network at the exhibition grounds.

→ Shop for Exhibitor Services

Messe Frankfurt Venue GmbH

Tel.: +49 [0] 69 75 75 – 71177

Fax: +49 [0] 69 75 75 – 71174

E-Mail: telecommunications@messefrankfurt.com

Notes